






# Arthur Montiel

IT Infrastructure Student (Work-Study)

## CONTACT

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 6 Avenue des Cévennes  
26250 Livron-sur-Drôme, France

## TECHNICAL SKILLS

- Systems: macOS, iOS, Windows.
- Hardware: Component assembly, hardware diagnostics, workstation and peripheral deployment.
- Software: Microsoft Office suite, Adobe Creative Cloud.

## SOFT SKILLS

- Autonomous
- Technical curiosity
- Customer service-oriented

## LANGUAGES

- French (Native)
- English (B1 level)

## INTERESTS

- Sports: Rugby, Cycling, Motorsports.
- Photo & Video: Photography and Video editing.
- Entertainment: Gaming, Movies, TV Shows.

## EDUCATION

### ● (2024 - 2026)

#### **GRETA DRÔME ARDÈCHE, VALENCE**

Higher Technician Certificate in IT (BTS SIO - SISR) - Work-Study

### ● (2021 - 2024)

#### **LYCÉE SAINT-LOUIS, CREST**

Vocational Baccalaureate in Digital Systems  
Graduated with Honors

## EXPERIENCE

### ● (2023 - Présent)

#### **IT SUPPORT TECHNICIAN (WORK-STUDY)**

GPA, Livron-sur-Drôme

- IT infrastructure deployment and maintenance...
- End-user technical support...

### ● (May - June 2023)

#### **APPLE SUPPORT TECHNICIAN (INTERNSHIP)**

LDLC, Guilhaud-Granges

- Hardware and software diagnostics on Apple products...
- Incident resolution and customer advice...